

WYCHWOOD FESTIVAL

CHELTENHAM RACECOURSE * 31 MAY - 2 JUNE 2024

Wychwood Festival 2024 - Access Information Pack

Hello!

We are delighted to confirm that your access application has been successful.

To those of you returning, welcome back. If it's your first time at Wychwood, welcome to the family. We can't wait to be back at the Cheltenham Racecourse for a truly magnificent party!

We want Wychwood to be accessible to as many people as possible. We champion accessibility and welcome and support those living with a mental or physical impairment to come and join the party, Wychwood is an event for everyone from all walks of life, no matter your social or ethnic background.

This guide will provide you with all the information you require over the festival weekend, outlining the access support and facilities we provide, our welfare and safeguarding policies, as well as transport and travel guidance plus other sources of useful information.

If you have any further questions or queries or would just like to talk to someone about your visit to Wychwood, please do not hesitate to contact the Access Team.

Email: access@wychwoodfestival.com.

We're really looking forward to welcoming you back and hope that you have a great weekend.

Wychwood Access Team x

Ground Conditions

Please be aware that due to recent weather conditions some areas of the site will be a bit muddy, we'll be working over the weekend to ensure access routes remain usable for customers, if you have any issues with accessing the site please ask staff for assistance.

Getting Here

Situated at junctions 10, 11 and 11a of the M5, Cheltenham lies within the main motorway network in easy reach of London, Bristol and Birmingham. If travelling from the north on the M5 it is possible to leave from junction 9 and take the A435 south. The racecourse can also be reached from the East and West by the A40.



Arriving by Car

If you need to use the access car park please key in address **Cheltenham Racecourse, Evesham Road, GL50 4SH** into your sat nav

When you arrive at the site please follow the signs to the customer car parks. When you arrive at the customer car park please advise a traffic steward that you need to use the access car park, you will need to show your blue badge. You will then be directed to the access car park on the main festival site which will be directly opposite or adjacent to the customer gate.



By Live in Vehicle

If you are arriving in a live in vehicle please enter via the main racecourse entrance by entering GL50 4SH into your satellite navigation and follow the signs for the festival. On arrival please advise a traffic steward that you need to park in the access campsite and show your blue badge. Upon arrival at the accessible campsite you will receive your wristbands from festival staff.

ALL GUESTS STAYING IN CAMPERVANS MUST HOLD A VALID WEEKEND WITH CAMPING TICKET. IF YOU HAVE PURCHASED A WEEKEND WITHOUT CAMPING TICKET PLEASE CONTACT YOUR TICKET PROVIDER TO UPGRADE YOUR TICKET TO A WEEKEND WITH CAMPING TICKET.

Wristband Collection for Camping Customers

Upon arrival at Wychwood Festival, please go directly to the accessible campsite where you will receive your wristbands from festival staff.

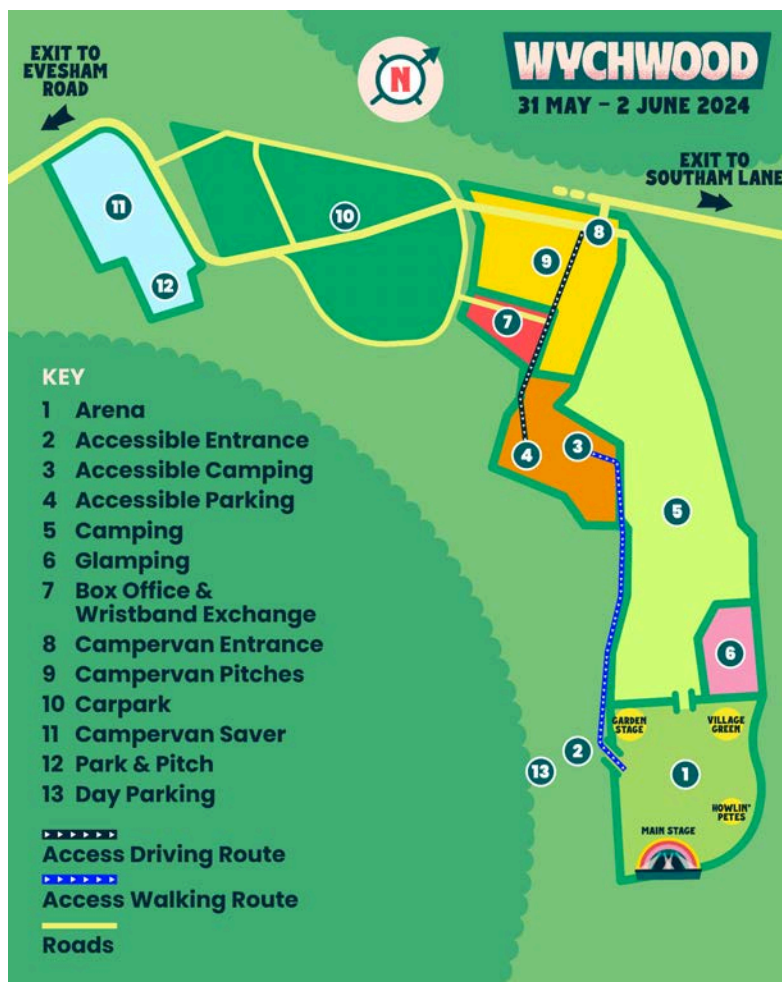
The accessible car park for camping customers is located next to the campsite, you will be able to drop your belongings from your car before parking up for the weekend.

Wristband Collection for Day ticket & Weekend without camping customers WITHOUT BLUE BADGE PARKING

Upon arrival at Wychwood Festival, please go directly to the car park before heading to the festival box office to collect your wristband. If you have requested viewing platform access once you have entered the festival please head to the Info point located within the Bookshop & Boardgames tent to collect this.

Wristband Collection for Day ticket & Weekend without camping customers WITH BLUE BADGE PARKING

Upon arrival at Wychwood Festival, please follow signs for accessible parking. Once parked please go to the day ticket entrance to collect your festival wristbands. If you have requested viewing platform access once you have entered the festival please head to the Info point located within the Bookshop & Boardgames tent to collect this.



Access Facilities

The below facilities will be available onsite for access customers at Wychwood Festival.

- Accessible car parks & drop off points
- Clear festival and directional signage
- Accessible Toilets Showers & Changing Areas, including a Mobiloo unit in both the main arena & campsite. Mobiloo is a fully hoist accessible toilet and all age changing facility with attendant to maintain hygiene.
- Main Stage Viewing Platform
- Wheelchair charging points
- Sensory Chill Out Space for children and young people who may need a quiet area to calm down/take a break – supported by volunteers from Active Impact

Medication

If you require prescription medication with you during your stay, please ensure that this is sealed in a clear polythene bag as it may need to be inspected upon arrival. If you require any medicines to be refrigerated during your stay, this can be kept safely in the fridge located with our medical team. Please let us know in advance if you require the facility. There is also a medical bin provided at the Medical Tent in the main arena.

Key Contact Information

If you have any issues over the weekend please contact us via email at access@wychwoodfestival.com or speak with a member of our team at the info point or campsite office.